

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 12<sup>th</sup> day of February 2019**  
**C.G.No:47/2018-19/Vijayawada Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

N. Ravi Kumar,  
Srinivasa Nagar,  
Potareddy palem,  
Machilipatnam,  
Krishna –Dist.

Complainant

*AND*

1. Assistant Engineer/O/Machilipatnam Rurals  
2. Assistant Divisional Engineer/O/Machilipatnam  
3. Divisional Engineer/O/Machilipatnam

Respondents

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**ORDER**

1. Complainant filed a complaint before this Forum regarding rectification of loose spans, replacement of short pole and damaged cables in the complainant's ward.
2. The Respondent No.2 in his written submission to the Forum submitted that all loose spans in Srinivasa Nagar of Pothureddy palem village has been rectified, short poles and damaged cable has been replaced.
3. Complainant when contacted by the Forum on 15.12.2018 at 11.45 A.M. expressed his satisfaction for resolving his grievance.
4. Since the grievance of the complainant is resolved by the Respondents , accordingly the case is disposed off in favour of the complainant.

  
**DESPATCHED**  
DATE 14/2

C.G.No.47/2018-19/Vijayawada Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 12<sup>th</sup> day of February 2019.

Sd/-                      Sd/-                      Sd/-                      Sd/-  
**Member (Finance)    Member (Technical)    Independent Member    Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.